

LISA HAYES

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Innovative and adaptable higher education professional with a wide range of leadership, tutoring, coaching and mentoring experience. Exceptional presentation, interpersonal and communication skills.

SKILLS

- Experienced in best practice in online instruction
- Programme and other leadership experience across a variety of contexts
- Extensive knowledge of Educational Development
- Clear communicator of complex ideas
- Coaching, mentoring and tutoring experience
- Organised and detailed

WORK HISTORY

PLYMOUTH UNIVERSITY ACADEMIC DEVELOPER JAN 2018 – CURRENT

- Teach on Postgraduate Certificate of Academic Practice (PGCAP) – tutoring students, developing supporting materials for Virtual Learning Environment (VLE), grading formative and summative assessments
- Develop and deliver bespoke workshops on teaching, learning and assessment to colleagues across the institution
- Support programme and curriculum development and enhancement for Plymouth University Peninsula Medical & Dental School (PUPSMD)

UNIVERSITY OF EXETER EDUCATIONAL DEVELOPER JUL 2017 – JAN 2018

- Developed online resources to support personal academic tutoring across the university
- Developed and delivered bespoke workshops to support implementation of Academic Tutoring Framework across the institution
- Liaised with Schools and Faculties to deliver personalised support for personal academic tutoring

UNIVERSITY OF BEDFORDSHIRE HEAD OF TEACHING AND LEARNING SEP 2016 – JUL 2017

- Recruited, mentored and inducted three new Educational Developers
- Led a team of five Educational Developers supporting their curriculum development and enhancement work across four faculties
- Programme lead for Postgraduate Certificate Teaching and Learning in Higher Education (PgCTHE)
- Planned, evaluated and reviewed a programme of continuing professional development for academic staff
- Served on Teaching Quality and Enhancement committee and Chaired steering committee of Professional Teaching Scheme (PTS)

UNIVERSITY OF BEDFORDSHIRE PROFESSIONAL DEVELOPMENT LEAD MAY 2013 – SEP 2016

- Led development and Higher Education Accreditation (HEA) accreditation of Professional Teaching Scheme (PTS)

- Rolled out PTS across institution and supported individuals, Schools and Faculties to gain appropriate level of HEA Fellowship
- Developed online resources, workshops and writing retreats to support applicants
- Contributed to PgCTHE and wider remit of Educational Development unit including bespoke and general workshops, online resources

HOSPISCARE LEARNING & DEVELOPMENT MANAGER SEP 2008 – MAY 2013

- Lead for professional development for staff and volunteers
- Developed and delivered a range of professional development including online courses, information, resources, workshops and accredited courses
- Institutional lead for statutory and mandatory training
- Co-developed Train the Trainer course which was delivered across South West region

OPEN UNIVERSITY ASSOCIATE LECTURER OCT 2000 – JUL 2015

- Provided tutorial support for E891 (Educational Research Methods in Action) via distance learning
- Developed and delivered Collaborate online seminars
- Assessed and graded student work providing formative and summative feedback

EDUCATION & PROFESSIONAL QUALIFICATIONS

Oct 2008	PhD (Online knowledge transfer)	University of Exeter
Jul 2007	MSc (Educational Research Methods)	University of Exeter
Oct 2004	MEd (Teaching, learning and assessment)	Toronto University
Jun 1996	BScEd (Hons) (Secondary Physics)	University of Exeter
Oct 2011	Level 5 Coaching for Performance	Institute of Leadership & Management
Jun 2016	Senior Fellow	Higher Education Academy (HEA)
Oct 2013	Fellow	Staff Association for Education & Development

ACCOMPLISHMENTS

- Increased University of Bedfordshire percentage of staff with HEA Fellowship from 18% to 85% in two years
- European Champion, Great Britain Premier Women's Dragon Boat Racing Team 2010 and 2012
- Chair of British Dragon Boat Racing Association 2009 – 2012
- Head Coach, Exe-Calibre Dragon Boat Club 2007 – 2011
- Express & Echo Coach of the Year – 2011

REFERENCES

Professor Debby Cotton
 Head of Educational Development, Professor of Higher
 Education Pedagogy
 University of Plymouth
 Teaching & Learning Support
 Room 107, 3 Endsleigh Place, Drake Circus, PL
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Professor Mary Malcolm
 Deputy Vice Chancellor (Academic)
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