



ΠΑΝΕΠΙΣΤΗΜΙΟ ΚΥΠΡΟΥ
ΥΠΗΡΕΣΙΑ ΠΛΗΡΟΦΟΡΙΚΩΝ ΣΥΣΤΗΜΑΤΩΝ

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Προϊστάμενο ΥΠΣ

ΗΜΕΡ.: 12 Φεβρουαρίου 2009

ΘΕΜΑ: Malicious e-mail attack

ΣΧΕΤ.: ΠΚ/ΥΠΣ/3.1/1656

We would like to draw your attention to a malicious e-mail that was received from many members of the UCY community, asking them to send their usernames and passwords of their e-mail accounts. We emphasize that the Information Systems Services that administers the electronic mail, **would never ask users to submit such sensitive information (i.e. password) over the internet.**

YOU MUST NEVER PROVIDE SENSITIVE INFORMATION i.e. ACCOUNT NAME AND PASSWORD OVER THE INTERNET, NO MATTER WHO ASKS YOU TO DO THAT

Users that have already responded to the email are urged to change their password **IMMEDIATELY** via our web mail tool (<https://webmail.ucy.ac.cy/>). As soon as you enter your credentials (username and password) you select from the **Options Menu** the **Password Button** and proceed to change your password according to the instructions. You can always contact the HelpDesk Office at 22894444 .

Users that do not have access to webmail are advised to contact Helpdesk Office to follow up a password change procedure.

Αγαθοκλής Στυλιανού
Προϊστάμενος Υπηρεσίας Πληροφορικών Συστημάτων